07-05-01

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JC997 U.S. PTO 09/898573 07/03/01

UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 C.F.R. 1.53(b))

Attorney Docket No.	36968-259627
First Inventor	Reddick, Charles E.
Title	SOFTWARE SUPPORT GUIDE SYSTEM AND METHOD
Express Mail Label No.	EL894963696US

APPLICATION ELEMENTS

See MPEP chapter 600 concerning utility patent application contents.

ADDRESS TO: Assistant Commissioner for Patents
Box Patent Application
Washington, DC 20231

1. ☒ Fee Transmittal Form (e.g., PTO/SB/17)
   (Submit an original and a duplicate for fee processing)

2. ☐ Applicant claims small entity status.
   See 37 CFR 1.27.

3. ☒ Specification [*Total Pages* | 30 |]
   (preferred arrangement set forth below)
   - Descriptive title of the Invention
   - Cross References to Related Applications
   - Statement Regarding Fed sponsored R & D
   - Reference to sequence listing, a table,
     or a computer program listing appendix
   - Background of the Invention
   - Brief Summary of the Invention
   - Brief Description of the Drawings (*if filed*)
   - Detailed Description
   - Claim(s)
   - Abstract of the Disclosure

4. ☒ Drawing(s) (*35 U.S.C. 113*) Figs. 1, 2A, 2B,
   3, 4, 5, 6, 7, 8, 9, 10, 11 [*Total Sheets* | 10 |]

5. Oath or Declaration [*Total Pages* | 40 |]
   a. ☐ Newly executed (original or copy)
   b. ☐ Copy from a prior application (37 CFR 1.63 (d))
      (for a continuation/divisional with Box 18 completed)
      i. ☐ DELETION OF INVENTOR(S)
         Signed statement attached deleting inventor(s)
         named in the prior application, see 37 CFR
         1.63(d)(2) and 1.33(b).

6. ☐ Application Data Sheet. See 37 CFR 1.76

7. ☐ CD-ROM or CD-R in duplicate, large table or
   Computer Program (*Appendix*)

8. Nucleotide and/or Amino Acid Sequence Submission
   (*if applicable, all necessary*)
   a. ☐ Computer Readable Form (CFR)
   b. Specification Sequence Listing on:
      i. ☐ CD-ROM or CD-R (2 copies); or
      ii. ☐ paper
   c. ☐ Statements verifying identity of above copies

ACCOMPANYING APPLICATIONS PARTS

9. ☐ Assignment Papers (cover sheet & document(s))
10. ☐ 37 C.F.R. § 3.73(b) Statement   ☐ Power of
    (*when there is an assignee*)   Attorney
11. ☐ English Translation Document (*if applicable*)
12. ☐ Information Disclosure   ☐ Copies of IDS
    Statement (IDS)/PTO-1449   Citations
13. ☐ Preliminary Amendment
14. ☒ Return Receipt Postcard (MPEP 503)
    (Should be specifically itemized)
15. ☐ Certified Copy of Priority Document(s)
    (if foreign priority is claimed)
16. ☒ Request and Certification under 35 U.S.C. 122
    (b)(2)(B)(i). Applicant must attach form PTO/SB/35
    or its equivalent.
17. ☒ Other: Check #36677- $1,366.00 Filing Fee

18. If a **CONTINUING APPLICATION**, *check appropriate box, and supply the requisite information below and in a preliminary amendment or in an Application Data Sheet under 37 CFR 1.76:*

☐ **Continuation**   ☐ **Divisional**   ☐ **Continuation-in-part (CIP)**   of prior application No.: _____ / _____
Prior application information: **Examiner** _____   **Group / Art Unit:** _____

For CONTINUATION or DIVISIONAL APPS only: The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying or divisional application and is hereby incorporated by reference. The incorporation <u>can only</u> be relied upon when a portion has been inadvertently omitted from the submitted application parts.

17. CORRESPONDENCE ADDRESS

☐ Customer Number or Bar Code Label | (*Insert Customer No. or Attach bar code label here*) | or ☐ Correspondence address below

Name	John S. Pratt, Esq.				
Address	Kilpatrick Stockton LLP				
	1100 Peachtree Street, Suite 2800				
City	Atlanta	**State**	Georgia	**ZIP Code**	30309-4530
Country	USA	**Telephone**	(336) 747-7536	**Fax**	(336) 607-7500

Name (*Print/Type*)	J. Michael Boggs	Registration No. (*Attorney/Agent*)	46,563
Signature	*[signature]*	Date	July 3, 2001

36968-259627 WINLIB01:895925.2

EL894963696US
PTO/SB/17 (11-00)
Approved for use through 10/31/2002. OMB 0651-0032
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE
Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

FEE TRANSMITTAL
for FY 2001

Patent fees are subject to annual revision.

Complete if Known	
Application Number	Herewith
Filing Date	July 3, 2001
First Named Inventor	Reddick, Charles E.
Examiner Name	Unassigned
Group / Art Unit	Unassigned
Attorney Docket No.	36968-259627

TOTAL AMOUNT OF PAYMENT ($) 1,366.00

METHOD OF PAYMENT (check one)

1. ☐ The Commissioner is hereby authorized to charge indicated fees and credit any over payments to:

Deposit Account Number: 16-1435

Deposit Account Name:

☒ Charge Any Additional Fee Required under 37 CFR 1.16 and 1.17

☐ Applicant claims small entity status. See 37 CFR 1.27

2. ☒ Payment Enclosed:

☒ Checks #36677 ☐ Credit card ☐ Money Order ☐ Other

FEE CALCULATION

1. BASIC FILING FEE

Large Entity Fee Code	Entity Fee ($)	Small Entity Fee Code	Entity Fee ($)	Fee Description	Fee Paid
101	710	201	355	Utility filing fee	710
106	320	206	160	Design filing fee	
107	490	207	245	Plant filing fee	
108	710	208	355	Reissue filing fee	
114	150	214	75	Provisional filing fee	

SUBTOTAL (1) ($) 710

2. EXTRA CLAIM FEES

		Extra Claims	Fee from below		Fee Paid
Total Claims	52	-20 = 32	x 18	=	576
Independent Claims	4	-3 = 1	x 80	=	80
Multiple Dependent			x	=	0

Large Fee Code	Entity Fee ($)	Small Fee Code	Entity Fee ($)	Fee Description
103	18	203	9	Claims in excess of 20
102	80	202	40	Independent claims in excess of 3
104	270	204	135	Multiple dependent claim, if not paid
109	80	209	40	**Reissue independent claims over original patent
110	18	210	9	**Reissue claims in excess of 20 and over original patent

SUBTOTAL (2) ($) 656

**or number previously paid, if greater; For Reissues, see above.

FEE CALCULATION (continued)

3. ADDITIONAL FEES

Fee Code	Large Entity Fee ($)	Fee Code	Small Entity Fee ($)	Fee Description	Fee Paid
105	130	205	65	Surcharge – late filing fee or oath	
127	50	227	25	Surcharge – late provisional filing fee or cover sheet	
139	130	139	130	Non-English specification	
147	2,520	147	2,520	For filing a request for reexamination	
112	920*	112	920*	Requesting publication of SIR prior to Examiner action	
113	1,840*	113	1,840*	Requesting publication of SIR after Examiner action	
115	110	215	55	Extension for reply within first month	
116	390	216	195	Extension for reply within second month	
117	890	217	445	Extension for reply within third month	
118	1,390	218	695	Extension for reply within fourth month	
128	1,890	228	945	Extension for reply within fifth month	
119	310	219	155	Notice of Appeal	
120	310	220	155	Filing a brief in support of an appeal	
121	270	221	135	Request for oral hearing	
138	1,510	138	1,510	Petition to institute a public use proceeding	
140	110	240	55	Petition to revive – unavoidable	
141	1,240	241	620	Petition to revive – unintentional	
142	1,240	242	620	Utility issue fee (or reissue)	
143	440	243	220	Design issue fee	
144	600	244	300	Plant issue fee	
122	130	122	130	Petitions to the Commissioner	
123	130	123	130	Petitions related to provisional applications	
126	180	126	180	Submission of Information Disclosure Stmt	
581	40	581	40	Recording each patent assignment per property (times number of properties)	
146	710	246	355	Filing a submission after final rejection (37 CFR § 1.129(a))	
149	710	249	355	For each additional invention to be examined (37 CFR § 1.129(b))	
179	710	279	355	Request for Continued Examination (RCE)	
169	900	169	900	Request for expedited examination of a design application	

Other fee (specify) _____

*Reduced by Basic Filing Fee Paid

SUBTOTAL (3) ($) 0

SUBMITTED BY

Name (Print/Type)	J. Michael Boggs, Esq.	Registration No. Attorney/Agent	46,563
Signature	*J. Michael Boggs*		

Complete (if applicable)

Telephone	(336) 747-7536
Date	July 3, 2001

EL894963696US

REQUEST AND CERTIFICATION UNDER 35 U.S.C. 122(b)(2)(B)(i)	First Named Inventor	Charles E. Reddick
	Title	Software Support Guide System and Method
	Atty Docket Number	36968-259627

I hereby certify that the invention disclosed in the attached application **has not and will not be** the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. 122(b).

7/3/01
Date

J. Michael Boggs
Signature

J. Michael Boggs
Reg. No. 46,563

Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application upon filing.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the applicant must notify the United States Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).

EXPRESS MAIL CERTIFICATE

"Express Mail" Label No.	:	EL894963696US
Date of Deposit	:	July 3, 2001
Serial No.	:	Unassigned
Applicant(s)	:	Reddick, Charles E. et al.
Filing Date	:	July 3, 2001
Title:	:	SOFTWARE SUPPORT GUIDE SYSTEM AND METHOD
Examiner	:	Unassigned
Group Art Unit	:	Unassigned
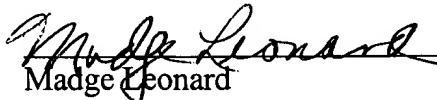
Type of Document(s)	:	Utility Patent Application Transmittal
		Specification: 30 Pages
		Drawings: 10 Pages; Figures: 12
		  (1, 2A, 2B, 3, 4, 5, 6, 7, 8, 9, 10, 11)
		Fee Transmittal for FY 2001
		Check #36677 in the amount of $1366.00 –
		  Utility Patent Application Filing Fee
		Request and Certification under 35 U.S.C. 122(b)(2)(B)(i)
		Return Postcard

I hereby certify that the documents identified above are being deposited with the United

States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on

the date indicated above and are addressed to the Assistant Commissioner for Patents, Attn:

Box Patent Application, Washington, D.C. 20231.

_____(signature)
Madge Leonard